

Exceptional Circumstances Service

Additional Waste Collection Application 2023-24

Please return completed application form to:

In Person: Kangaroo Island Council, Corner Dauncey and Murray Streets, Kingscote
Penneshaw Community Business Centre, 99 Middle Terrace, Penneshaw

For more information phone 08 8553 4500 or visit www.kangarooisland.sa.gov.au/forms

Please note: All applications for Exceptional Circumstances (EC) Services are required to be submitted in person to one of the addresses above.

Please present the following proof of identity and Kangaroo Island Council residency at the time of application:

- Photo ID (local Kangaroo Island address), or
- Photo ID (non-local address) and one of the following: rates notice, tenancy agreement, utilities bill or a signed statutory declaration stating you are living permanently/full-time on Kangaroo Island.

If you are applying as a large family (5+ people living permanently) please also provide:

- Your Medicare card(s) listing your family members, or
- A signed statutory declaration listing all persons living permanently in your household.

If you are applying due to special needs resulting in additional waste from medical products please also provide:

- Letter from doctor or
- A signed statutory declaration stating you have additional waste from medical products.

Applicants Details:

Given Name(s):	<input type="text"/>	Surname:	<input type="text"/>
Email address:	<input type="text"/>		
Telephone:	<input type="text"/>	Mobile:	<input type="text"/>
Residential Address:	<input type="text"/>		
	Postcode: <input type="text"/>		
Mailing Address:	<input type="text"/>		
	Postcode: <input type="text"/>		
Assessment No: (if known)	<input type="text"/>		

Secondary Contact (this person also has the authority to discuss this application)

Given Name(s):	<input type="text"/>	Surname:	<input type="text"/>
Email address:	<input type="text"/>		
Telephone:	<input type="text"/>	Mobile:	<input type="text"/>
Residential Address:	<input type="text"/>		
	Postcode: <input type="text"/>		
Mailing Address:	<input type="text"/>		
	Postcode: <input type="text"/>		

Eligibility Details

Do you live permanently (full-time) at this address?

Is it a holiday home, not a holiday house

☐ Yes

☐ No

If no, holiday homes are ineligible for additional bin services under Exceptional Circumstances, however, Additional Bin Lift Service is available for an additional fee.

Do you operate a small business at your property?

Where a small business is defined as Holiday rentals, childcare centres, kindergartens and privately run home childcare.

☐ Yes

☐ No

If yes, businesses are ineligible for additional bin services under Exceptional Circumstances. For additional kerbside service options for businesses please email admin@frwa.com.au or visit www.frwa.com.au.

How many people live permanently in your dwelling?

How many children living permanently in your dwelling use nappies?

Does a member living permanently in your household have special needs resulting in additional waste (including incontinence products)?

☐ Yes

☐ No

Does a member living permanently in your household have special needs resulting in additional recycling waste from packaging of medical products?

☐ Yes

☐ No

How many 140L general waste (red lidded) bins and 140L/240L recycling (yellow lidded bins) are currently at this address?

EC bins only available for properties which already have FRWA kerbside waste collection. EC recycling bin only available to properties that already have a 240L recycling bin.

Red bins	Yellow bins
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Are you requesting an additional 1 x 140L EC Waste Bin, 1 x 240L EC Recycling Bin or both?

☐ EC Waste Bin: 1 x 140L

☐ EC Recycling Bin: 1x 240L

☐ Both

EC 1 x 240L Recycling bin only available for households with confirmed special medical needs.

Bin Retrieval Details

I will collect the EC bin(s) from the Kangaroo Island Council Depot, Acacia Drive, Kingscote.

☐ Yes

Notice to Applicant:

1. Exceptional Circumstances (EC) provisions aim to assist large families; households that produce nappies or domestic medical waste. Eligible households may apply for free fortnightly kerbside collection of one additional 140L EC waste bin (in addition to the one 140L general waste bin fortnightly collection provided as part of your Council waste service charges). In addition, eligible households with special medical needs may apply for free fortnightly kerbside collection of one additional 240L EC Recycling bin (in addition to the one 240L recycling waste bin collected fortnightly provided as part of your Council waste service charges).
2. You are required to provide documentation (such as driver's licence, passport and/or Medicare card) to prove your identity and circumstances, as part of this application.
3. Additional bins granted under Exceptional Circumstances are required to display an 'Exceptional Circumstances' sticker in the appropriate colour for the current financial year. EC waste bin will have a green body and blue lid. EC recycling bin will have a yellow body and yellow lid.
4. Applications for this service are required to be submitted annually (on a financial year basis). A renewal application will be issued prior to the end of the current financial year and a new sticker issued upon approval of the application.
5. Exceptional Circumstance bins will not be collected over part of the peak summer school holiday period as well as the week before and after Easter (2 week period). During this time, red lidded general waste bins will be collected weekly.
6. The Fleurieu Regional Waste Authority (FRWA) may conduct bin audits on Exceptional Circumstance bin service households.
7. FRWA reserves the right to cease a collection service where there is a repeated misuse of the service. This includes removal of the Exceptional Circumstances bin(s) if it is found that the conditions under which it was approved are false, misused or have changed and the application does not comply with conditions.
8. Applicants need to advise Council when/if they become ineligible for the Exceptional Circumstances bin(s). When this occurs, the Exceptional Circumstances bin(s) will be emptied on the next available collection day and will be removed by FRWA on that day.

Declaration:

I hereby apply for an Exceptional Circumstances Service Additional Waste collection described in this application, in my name, in accordance with the conditions stated in the Notice to Applicant above.

Signature of applicant:

Date:

Office Use Only:

ID verified (officers initial)

Application date:

☐ Approved

Circumstances

☐ Medical (M)

☐ Large Family (LF)

☐ Nappies

☐ Not approved

Proof of Identification Provided

☐ Photo ID (Council Address)

OR

☐ Photo ID (Non-Council Address)
plus one of the following

☐ Rates / Rental / Utility Notice

☐ Statutory Declaration (take copy)

Proof of Large Family Status Provided

☐ Medicare Card/s

OR

☐ Statutory Declaration (take copy)

Proof of Medical condition Provided

☐ Letter from doctor (take copy)

OR

☐ Statutory Declaration (take copy)

No. Bins requested

☐ EC Waste

☐ EC Recycling

No. Stickers requested:

No. Bins approved

☐ EC Waste

☐ EC Recycling

No. Stickers approved:

Reference number advised
to customer

Sticker Number:

Stickers: ☐ provided

☐ sent